

<b>Division of Medicaid</b>	<b>New:</b>	<b>Date:</b>
<b>State of Mississippi</b>	<b>Revised: X</b>	<b>Date: 07/01/09</b>
<b>Provider Policy Manual</b>	<b>Current:</b>	
<b>Section: General Policy</b>	<b>Section: 7.10</b>	
<b>Subject: Limited English Proficiency Plan (LEP)</b>	<b>Pages: 1</b>	
	<b>Cross Reference:</b>	

For Division of Medicaid purposes, this plan is established to define the compliance requirements mandated by Title VI of the Civil Rights Act of 1964 U.S.C. section 2000(d), pertinent to the provision of services to individuals with limited English proficiency (LEP), established procedures for requisitioning forms in Spanish and Vietnamese, and for accessing and/or hiring and utilizing qualified interpreters. This policy provides provisions to ensure awareness of the program by beneficiaries/applicants with limited English proficiency, employee training and requirements for reporting, records retention for the LEP program and monitoring oversight of the language assistance program to ensure LEP persons meaningful access to the program.

The LEP Plan is located on the Division of Medicaid website at [www.medicaid.ms.gov](http://www.medicaid.ms.gov). Click on the Limited English Proficiency Plan link on the left hand side of the webpage.